

WINTER
2026

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on the Conrail
website under
"News and Information."
www.Conrail.com

Happy Holidays

BRIAN MACLACKLIN | Office Utility Professional

Conrail employees and their families welcomed the holiday season with festive cheer through a series of special events held in December. The celebrations highlighted the spirit of togetherness and appreciation, creating memorable moments for everyone involved.

On December 6th, South Jersey employees had a magical time at Santa's Workshop, where they captured memories with photos with Santa and even met a surprise guest, the Grinch! Children and adults alike enjoyed crafting fun holiday decorations and spreading seasonal joy.

North and South Jersey employees and their families gathered at Shady Brook Farm for a dazzling light show on December 12th. With delicious s'mores, festive food, and warm drinks, the evening was a perfect way to celebrate the season with family and colleagues in a beautifully lit winter wonderland.

North Jersey employees experienced the wonder of the season on December 20th with the Santa Train. Engine 4208 was beautifully decorated with holiday flair and started at Oak Island, went through Bound Brook, and stopped at Port Reading.

In Detroit, Conrail spread festive cheer with the Holiday Pie Giveaway, where every employee received a delicious pie to enjoy with their families. It was a sweet gesture that brought a little extra joy to the holidays.

These events were a heartfelt way to show our appreciation for our employees. Thank you to everyone who helped make the holiday season special for our employees, and to everyone who participated. We look forward to more festive celebrations in the years to come!



Message from the President

As we enter 2026, we have a lot to look forward to this year. First and foremost, it will be Conrail's 50th Anniversary where the celebrations will begin on April 1st. As most of you know, Conrail was born on April 1, 1976, with the consolidation of six bankrupt railroads being combined into the Consolidated Rail Corporation, otherwise known as Conrail. This consolidation had to happen to restore consistent and dependable rail service that was desperately needed in the northeastern portion of the United States. Not only did Conrail restore that rail service and the confidence of the customers and the communities, but the company thrived and continues to thrive today. Because of that, not only do we celebrate Conrail's 50th Anniversary, but we celebrate each of you and your predecessors that made Conrail the great company that it is!

Secondly, our Country will be celebrating its 250th Anniversary, and once again Conrail will be right in the middle of that celebration in the birthplace of our country...Philadelphia, PA. With Philadelphia being the home of our corporate headquarters, we will be in the epicenter of that celebration. I couldn't be prouder that Conrail and its predecessor railroads helped build this country and are a staple in the history of this country's success.

Now for the 2025 results of our company's performance. We had mixed results on Safety and Service, and I wish I were able to report better results to you. While I was disappointed with last year's performance, I also reflected on where we were and how much this team has improved in the short time that I have been here.

This is the 5th beginning of the year newsletter that I have written. I can't believe how quickly these last five years have gone by, and I'm reminded of how much has been accomplished in those years. I'm also reminded of how this truly is a great team that not only accepted change but embraced it. While this was not our greatest year, it was far better than where we have been. With that being said, we cannot go back to those Conrail days of old. We can do better, we have proven that we can do better, and we know how to be better. Our fellow employees, our customers, the communities we serve, and our owners expect us to do better. I believe in this team, and I have no doubt, we will be better.

On the **Safety** front, we did not perform well. We lost ground in Personal Safety, Human Factor Incidents, and Track Caused Derailments. But worst of all, we had a critical incident with a fellow employee that was felt throughout the entire organization, and one that should never have happened. There is no task so important or so critical to ever put one's personal safety in jeopardy. We cannot ever forget that incident, and we must do everything in our power to make sure it never happens again.

On Personal Safety, we experienced 18 Reportable Injuries which resulted in 14 Reportable Lost Time Injuries in 2025 compared to 15 Reportable Injuries resulting in 12 Lost Time Injuries in 2024. Our derailment performance and equipment incidents were also of great concern last year. We experienced 95 total Train Accidents compared to 79 in 2024. Further broken down, Human Factor Derailments were 41 compared to 31 total incidents in 2024. Collectively as a team, we need to focus on the use of switches and derails, as well as a stronger emphasis on protecting our shoves

when making a reverse movement. Track Caused Derailment performance was also very concerning. Last year was the worst performance we have experienced in many years, with 35 total Track Caused Derailments compared to 25 in 2024. We are better than this performance, and we need to all work collectively together to ensure we do not experience another year of poor safety. We owe it to one another as well as our customers and other stakeholders to perform much better than we did, and to be the safest railroaders that we know we can be.

We had mixed results on the **Service** side. On-time Train Departure performance closed out at 89.6% against a goal of 90%. LSM/LOPA (on time deliveries to customers) ended at 92.5% against a goal of 90%. 32-Hour Cars (rail cars not moving for over 32 hours) had another good year closing out 2025 at 617 average daily cars against a goal 620. Even though the reductions in volumes played a small part in these results, the lack of crews and daily jobs blanked due to manpower played a more significant role. We are continuing to hire and train and last fall we reached an agreement with the North Jersey Smart Union for a "true 24" in exchange for training pay. That is a win-win for both the union and the company, but more importantly for the customers who depend on consistent day-in-and-day-out service. We look forward to the other districts joining the North Jersey Smart Union with this endeavor.

Value (Financials) had mixed results last year. Our budgetary performance is directly impacted by the overall carloads being handled on Conrail. We handled slightly less cars than we were forecasted to handle, and cost outspent the carload volumes. Detroit was down 5.8% year over year (mostly autos) and North Jersey also saw a slight reduction in volumes of 2.4%. The only area that experienced any growth was the South Jersey District with a 5.5% increase with that driving force being the chemical business. Overall, the company experienced a 1.3% reduction in volumes compared to 2024 volumes. I am optimistic that our economy will improve in 2026, and the railroads will be a driving factor to assist with that growth and our country's recovery.

On the **Leadership** front, we have accomplished some very impressive construction projects, the biggest being the new Point no Point Bridge in Kearny, NJ. The total cost of the project was \$240 million dollars, which was the largest structural investment in many years. It was the great leadership of our Engineering team that was able to tie numerous agencies together to deliver this very impressive structure. You have also seen leadership changes within the management ranks to put the right people in the right places to help support each of your endeavors. This management team is here to support each one of you, to be a resource to help each of you continue to deliver outstanding results for our customers, the communities we serve, and our owners.

Wishing you and your families a very Happy New Year. I'm looking forward to what this team will deliver in 2026! Thank you all for what you do! You do make a difference!

Brian E. Gorton
President and Chief Operating Officer

Conrail's 2025 Golf Outings

JAIME MCINTIRE | Administrative Assistant Engineering & Mechanical

Conrail's 21st Annual Golf Outing for the North & South Jersey areas stood out as our largest tournament to date. A record 118 participants, including over 100 active employees took part in the scramble at Ramblewood Country Club on Saturday, September 27th. Beautiful weather, excellent giveaways, and some friendly competition made for a great outing.

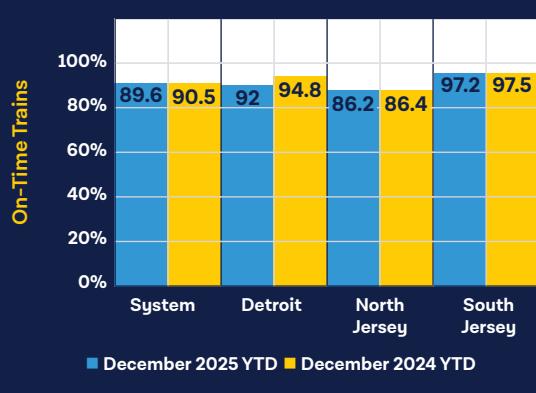
This past year also saw the successful return of a tournament for our Detroit territory, following a long hiatus of the event. On Saturday, August 2nd, 40 players gathered at Wesburn Golf Course in South Rockwood, MI for a round of golf followed by dinner and prizes. A big thank you to Kory Johnson for working to bring this event back to our Detroit employees.

We look forward to continuing the tradition of an annual outing for each territory this year. All employees are invited to play and no experience is needed, so look for sign-up information in the coming months!



Safety/Service Measures

On Time Road Train Departure performance has declined in 2025 vs. 2024



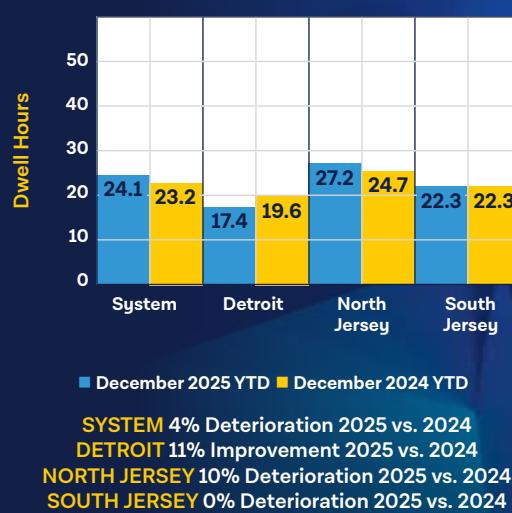
SYSTEM 1% Deterioration 2025 vs. 2024

DETROIT 3% Deterioration 2025 vs. 2024

NORTH JERSEY 0% Deterioration 2025 vs. 2024

SOUTH JERSEY 0% Deterioration 2025 vs. 2024

Yard Dwell Time has declined in 2025 vs. 2024



SYSTEM 4% Deterioration 2025 vs. 2024

DETROIT 11% Improvement 2025 vs. 2024

NORTH JERSEY 10% Deterioration 2025 vs. 2024

SOUTH JERSEY 0% Deterioration 2025 vs. 2024

What's the Scoop, Sup?

Message from Detroit District Superintendent



First, I would like to wish everyone a very Happy New Year. I hope each of you enjoyed a wonderful holiday season, spending quality time with your family and friends, the very reason we do the work that we do.

Despite being in the heart of winter and facing the challenges that come with this time of year, the results we produced last year have created strong momentum as we now move into 2026.

Thanks to everyone's heightened awareness and attention to detail, especially with the many new hires working in the terminal, we achieved the lowest human-factor derailment numbers since the split date. In addition, overall injuries in the Detroit Terminal have decreased, which is a direct reflection of your commitment to working safely and looking out for one another.

While car counts are not currently where we would like them to be, it is critical that we remain focused on doing our jobs

correctly every single day. We are actively exploring several new customer opportunities that we are hopeful will come to fruition this year. At the same time, we must continue to keep our existing customers satisfied by providing consistent, reliable service, which is just as important. It is also important that we remain positive, focused, and aligned as we work through this together.

Let us approach 2026 as a year of growth in every area we can control: Safety, Service, Value, and Leadership. You have always made me proud to represent this terminal. I am proud of what you have accomplished, and even more excited about what the future holds for the Detroit Terminal. We must remain focused and continue to build on the progress we made last year. Together, we can further improve efficiency and drive continued success across the terminal.

Thank you for everything you do, and here's to a safe, successful, and productive year ahead!

Kory S. Johnson
Detroit District Superintendent

Message from South Jersey District Superintendent



Happy New Year to all! Hopefully everyone had the opportunity to spend time with family and friends. Last year was a challenging year, but we did make some adjustments that showed some positive trends throughout the South Jersey Terminal.

Winter is already upon us, so we must increase our vigilance and communication to ensure a safe winter work environment for everyone. With the help and dedication of Harry Misichronis, one of our South Jersey clerks, we have been able to supply all yards and employees with the necessary tools and supplies to help combat the winter weather. Proactively preparing for winter has given South Jersey the tools to provide safe and quality service to our customers.

The diverse business profile in South Jersey has helped our district produce strong volumes in 2025, and we are

primed to have another strong year in car volumes in 2026. Understanding our customers' needs, and our commitment to cultivating the workforce will drive home success in South Jersey in this coming year.

We have an open-door policy, and everyone's input is essential to achieving success. South Jersey is a team, and I implore you to reach out with your ideas on building a culture of safety, improving efficiency, or sharing your ideas on how to increase our service performance.

We are looking to take advantage of the positive momentum built in 2025, and use it to produce excellent results this year. It will take every member of South Jersey to accomplish greatness in 2026, and I believe we can work together to make this happen!

Mel G. Little
South Jersey District Superintendent

Message from North Jersey District Superintendent



As we begin 2026, I would like to wish everyone a Happy New Year and I hope you were able to spend quality time with family and friends during the holiday season.

First off, I am happy to say that the 2025 North Jersey Santa Train was a resounding success. The train looked incredible and brought joy to the many hundreds, if not thousands of people who lined our route at every road crossing from Oak Island Yard to Port Reading Yard. A special thank you to Jennifer DaSilva, Matt Dantas, Alfonso Resende, Bruno Tavares, Don Landis, and Dan Carle for all their hard work in making the Santa Train such a success. A big thank you as well to the train crew, Engineer Chris Barany and Conductor Eugene Zebrowski, for operating the train safely and flawlessly. Everyone who played a role should be proud, and you have my deepest gratitude for the way you represented the North Jersey Team.

Looking back on 2025, it was a year of change for North Jersey. We lost a wealth of knowledge and experience to retirement as we said goodbye to Engineers Richard Carl and John Volino; Conductors Anthony Gurley, Elvis Sanderson, and John Steinwagner; and Electrician Emil Szostek. Thank you all for your service and dedication to Conrail.

To replace these railroaders, we hired at an unprecedented rate to bolster our roster. Everywhere you look, you will see an orange vest in the field learning the craft. It is incumbent upon all of us to mentor this new generation of railroaders and carry

forward the standard of excellence established by those who came before them.

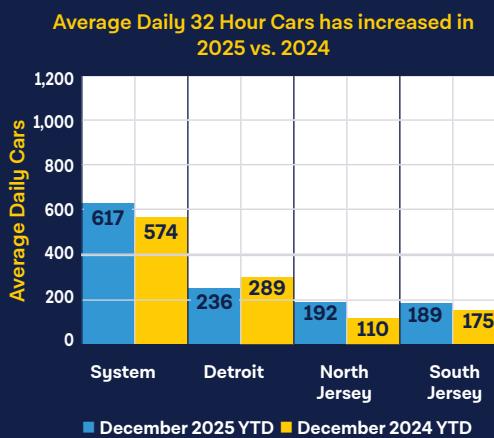
Now is the time for the entire North Jersey Team to refocus our efforts and battle complacency as we start the year strong and set the tone for 2026. We fell short of our safety goals in 2025; too many injuries, too many derailments, and too many wasted resources spent cleaning up preventable incidents. The expectation is clear: work safely and work with purpose. Take the extra time to double-check your work, use the right tool for the job, and always choose the safest course of action.

There were also many successes in 2025. We serviced our customers successfully 97% of the time, and we raised our on-time train performance from 68% at the end of January to 86% by year's end. These results reflect the hard work of every department and the teamwork required to achieve Conrail's goals. Our objective for 2026 is to improve safety through focused attention to detail while maintaining our high level of service to our customers and owners.

In closing, I would be remiss if I did not say a few words about Joe Caccamo. He was taken from us far too soon. Joe was a friend to all, loved his work, and was an expert in his field. He was always willing to lend a hand, no matter what the task; a true railroader in every sense. Joe will be deeply missed by all whose lives he touched.

Brian D. Taylor
North Jersey District Superintendent

Safety/Service Measures



SYSTEM 7% Deterioration 2025 vs. 2024
DETROIT 18% Improvement 2025 vs. 2024
NORTH JERSEY 75% Deterioration 2025 vs. 2024
SOUTH JERSEY 8% Deterioration 2025 vs. 2024



SYSTEM 20% Increase 2025 vs. 2024
DETROIT 43% Improvement 2025 vs. 2024
NORTH JERSEY 39% Increase 2025 vs. 2024
SOUTH JERSEY 50% Increase 2025 vs. 2024

Injury Free Every Week is Rail Safety Week

We would like to recognize all of our employees who have reached injury free milestones. Thank you for your dedication to safety.



Injury Free

DETROIT

Jesse R Hanus – Yardmaster – 15 Years of Service

Randy Cronenwett – Carman – 5 Years of Service

Leah Derby – Engineer – 5 Years of Service

Dustin King – Engineer – 5 Years of Service

NORTH JERSEY

Steven Moeck Jr – Carman – 20 Years of Service

Jose A Padilla Jr – Stevedore – 15 Years of Service

Eric H Hopkins – Conductor – 15 Years of Service

Jason N Norman – Conductor – 15 Years of Service

Terence O'Brien – C&S Maintainer – 15 Years of Service

Amman S Ricketts – Carman – 15 Years of Service

Warren Wabst – C&S Maintainer – 15 Years of Service

Eric R Zebrowski – Conductor – 15 Years of Service

Michael Mendoza – Stevedore – 10 Years of Service

Jennifer Da Silva – Chief Clerk – 10 Years of Service

Jason Dantas – Electrician – 10 Years of Service

Julio Cesar Gomez – Yardmaster – 10 Years of Service

Larry G Lozito – Engineer – 10 Years of Service

Edward Stukel – Yardmaster – 10 Years of Service

John Carlo Ramos – Stevedore – 5 Years of Service

Justin Bokay – Conductor – 5 Years of Service

Richard J Donovan – Engineer – 5 Years of Service

Juan Flores – Engineer – 5 Years of Service

David D Velez – Conductor – 5 Years of Service

SOUTH JERSEY

James J Brasky – Conductor – 35 Years of Service

Matthew J Joynes – Yardmaster – 35 Years of Service

Charles W Hanby – Electrician – 20 Years of Service

Caitlyn B Garlock – Chief Clerk – 15 Years of Service

Ashley E Lehm – Chief Clerk – 15 Years of Service

Kristyn Nicole Lake – Chief Clerk – 15 Years of Service

Desmond Y Wright – Electronic Technician – 15 Years of Service

Kevin S Brophy – Engineer – 10 Years of Service

Micheal J McKeen – Engineer – 10 Years of Service

Matthew Nelke – C&S Maintainer – 10 Years of Service

Michael O’Malley – Car Inspector – 10 Years of Service

Dustin Orrick – Car Inspector – 10 Years of Service

Timothy Stubbs – C&S Maintainer – 5 Years of Service

James Higgins – Car Inspector – 5 Years of Service

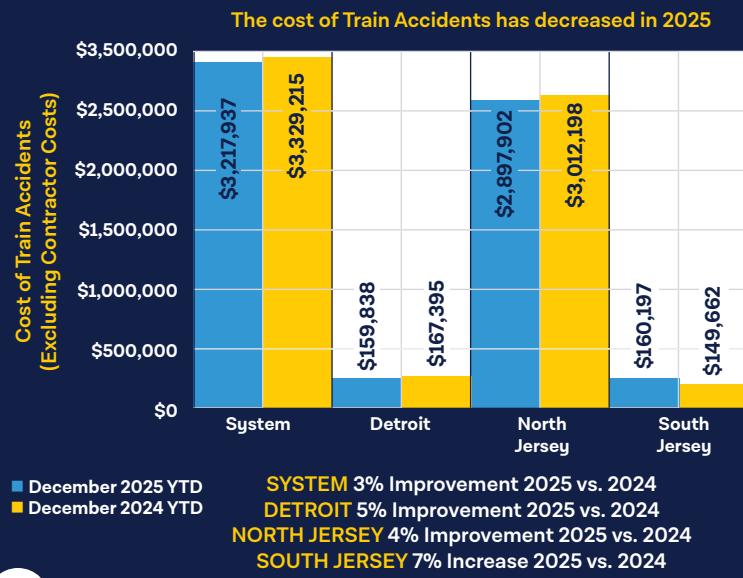
These milestones are representative of continuous years of service

Safety/Service Measures

Maintaining a safe workplace is our # 1 Goal.
Overall, safety performance has declined in 2025.



SYSTEM 20% Increase 2025 vs. 2024
DETROIT No Change 2025 vs. 2024
NORTH JERSEY 13% Increase 2025 vs. 2024
SOUTH JERSEY 100% Increase 2025 vs. 2024



Meet The Track Department

BRIAN MACLACKLIN | Office Utility Professional

MEET MICHAEL J. ZIN

Michael J. Zin has been a dedicated member of the Conrail team since January 4, 2010. He currently serves as an I&R Inspector on the North Jersey Territory, specifically along the Lehigh Line. He performs mainline track inspections and repairs to maintain safe railroad operations with dependable track systems. Michael attributes his success to learning from experienced mentors and his ability to concentrate on details. He is very proud of his work because each defect he finds or fixes prevents future accidents and protects his fellow railroaders and the public.

Outside of work, Michael is a proud supporter of his daughter's traveling softball team and values spending time with family. He explains that Conrail provides employees with high compensation, outstanding benefits, and secure employment opportunities. His guidance for new employees consists of three essential points which he learned through his work experience; "Follow senior employees' guidance, stay safe, and don't be afraid to bid new jobs and gain experience."

MEET PATRICK KELLY

CDL-A Maintenance Foreman
Patrick Kelly has been a part of the Conrail team for over 11 years. Patrick creates protection systems and follows work specifications to ensure all tasks are completed safely, correctly, and efficiently. His ability to focus on details and thoroughly prepare enables him to maintain safe and efficient operational processes.

Patrick believes that what makes him a good foreman is his ability to pay close attention to the details and make sure his gang is fully prepared for the work ahead. No matter what task the day brings, he takes the time to ensure everyone is set up for success. He provides exact instructions and develops complete plans because he wants to provide his team with all resources needed to get the job done right. When asked what he takes most pride in about being a foreman, Patrick keeps it simple. "Doing my best to be a good leader and trying to set an example for the younger guys in the trade." During his free time, Patrick chooses to spend it with his family members, hunting, and riding quads and dirt bikes.



When asked what advice he would give to someone interested in a career with Conrail, Patrick keeps it simple and honest: "Come into whatever department you hire into and attempt to make a difference, instead of just being another body." As for new hires: "You will get out of the job what you put into it. Apply yourself and your career will reflect that."

MEET SCOTT WANGELIN

With 18 years at Conrail, Scott Wangelin plays a vital role in keeping track operations moving safely and efficiently. Scott operates backhoes in the Track Department to perform all necessary work, from rail and tie exchanges to extensive maintenance operations. His equipment enables crews to perform their work more efficiently by minimizing their need for manual labor which decreases their physical workload. As

Scott puts it, "The more work I can do with the machine, the less strain it puts on the guys."



Scott finds satisfaction in his diverse range of previous work assignments because he views every project as a puzzle to solve. Having worked his way through several roles, including Trackman, Foreman, Welder, and Operator of other machines, he brings a strong understanding of the jobsite and how best to support his coworkers. Scott finds his biggest achievement in completing any task from basic maintenance to complex projects because he takes pride in watching his team's work become reality. For new employees, Scott shares "Listen to the older guys to help you out with your on-the-job training, pay attention. I had a lot of older guys out here when I started helping me to learn, now I am the old guy. If you always work safely and follow the rules, there's no need to be scared or feel unsafe, as long as you follow the rules you'll be going home at the end of the day."

Outside of work, Scott enjoys spending time with his family, including his two children, coaching his son's baseball team, and relaxing at their cabin up north fishing and enjoying water sports. In closing, Scott said "Conrail really is headed in a positive direction, there's a lot of money going towards projects and training now. Years ago, it used to just feel like we were keeping our heads above water, but now every year we are getting more funding to get more projects done and get more training. I think we are headed in a really great direction."



Project Updates

DOUG BROWN | Manager Information Technology

Introducing My.Conrail.com: Launched January 1st

Conrail is excited to introduce My.Conrail.com, our new employee portal that launched January 1st. This modern platform brings key tools, resources, and company information together in one secure, easy-to-use location, accessible off-network, on your computer or phone, using your Conrail email and password.

My.Conrail.com is a major step forward in Conrail's digital modernization. It replaces scattered links, outdated intranet pages, and VPN-dependent access with a single, reliable portal designed around how our employees actually work; whether you are in the yard, on the road, in the office, or at home.

Why you should be excited

At its core, My.Conrail.com simplifies your day. The personalized home page serves as a central hub for company news, announcements, and updates, while the navigation menu provides quick access to employee resources, benefits and financial information, internal systems, and other commonly used tools.

Agreement employees can easily view their own attendance points and summaries, vacation balances, earnings information, and employee status data. Managers and supervisors have the ability to securely search and review information for their teams to support planning and staffing needs. Frequently used links such as Outlook Webmail, ERC, YES and the Conrail Store are

all available in one place. Employees can also personalize the portal using the built-in bookmark manager, creating custom shortcuts that follow them wherever they log in.

Built with security and governance in mind

Not every tool is visible to every user. Access is role-based, ensuring employees see only what's relevant to their responsibilities. Sensitive systems and publishing tools are restricted to authorized users, maintaining proper oversight while still making information easier to find.

What's next

January 1st was just the beginning. Over time, additional dashboards, forms, workflows, and departmental tools will be added as more areas of the company adopt the portal as their primary platform for communication and resources.

This portal is the result of significant collaboration and effort across IT and the business. Special recognition goes to IT Technician/Programmer Brian Silva and Database Solutions Architect Harvey James, whose hard work, vision, and persistence were instrumental in bringing My.Conrail.com to life.

My.Conrail.com represents the next chapter in Conrail's digital journey, making information more accessible, improving transparency, and giving every employee a modern way to stay connected.

2025 MOW Engineering Capital Projects

MICHAEL A. DIARENZO | Director Asset Planning & Administration

Conrail continues to invest capital dollars into its infrastructure year after year to support its growing rail traffic. Just over \$50 Million was spent for CORE Capital in 2025 which is a 25% increase from the 2024 investment and another \$60 Million is in the budget plan for 2026. About 60% of Conrail's Engineering capital budget is geared towards the track infrastructure improvements. These types of improvements include the replacement of ties, rail and turnouts and are managed by Conrail's Production Engineer, Bruno Tavares, working alongside Terminal Engineers, Matt Sharp (Detroit), Dan Carle (North & South Jersey), Chief Engineer of C&S, Steve Vant, and Superintendent of Operations Support Center, John Higgins, these projects are, these projects are planned out, scheduled, executed, and cleaned up with precise detail to the minute so that Conrail's train operations can



Bruno Tavares at Mound Road Yard Turnout Installation Project

continue with minimal interruptions. Listed below are some of the major track infrastructure projects that have been completed in 2025:

- Trenton Elevated, Frankford Jct. Yard Turnouts replacement
- Mound Road Yard Turnouts replacement (photo)
- CP Newark, Lehigh Line Turnouts replacement
- CP Townley, Lehigh Line Crossover replacement
- "The Bathtub" Northern Branch, Track Panels replacement
- #9 Switch, Top of the Hump at Oak Island Yard Turnout replacement
- 9,555 Ties installed by Conrail's CR-1 Gang (NJ & SJ Areas)

Overall, Conrail's production season was very successful. A big "Thank You" goes out to the entire Engineering Department for making our main line tracks safe for freight and passenger service train operations.

Celebration



Station



Congratulations to Becky Carlini, Manager Financial Planning, and her fiancé Julian on the birth of their son, Roman!

Congratulations to Ed Siravo, Manager Service Delivery, and his wife Chelsea on the birth of their son, Chase Edward Siravo!

Jack Higgins and the Washington Township 110LB Minutemen won the SJIYFA Championship. They finished the season 10-0 and only allowed 7 total points scored against them all season. Jack is the son of John Higgins, Superintendent of Operations Support Center. Congratulations Jack!

Congratulations to Rebecca Timoszyck, Administrative Assistant, on passing her Michigan Real Estate Exam!

Congratulations to Ryan Hill, General Manager Engineering, and Ashley Peacock, Director of Strategic Projects and Associate General Counsel, on the birth of their son, Colton James Hill! Pictured above with Colton are big brothers Zachary, Garrett, and Dominic.

SOTO'S FUN FACTS

JOE SOTO | General Manager Field Operations



What's a Gandy Dancer?

Gandy dancer is a slang term used for early railroad workers who laid and maintained railroad tracks in the years before the work was done by machines.

The term gandy dancer was coined to describe the movements of the workers themselves, i.e., the constant “dancing” motion of the track workers as they lunged against their tools in unison to nudge the rails, often timed by a chant; as they carried rails; or, speculatively, as they waddled like ganders while running on the railroad ties.

Military Appreciation

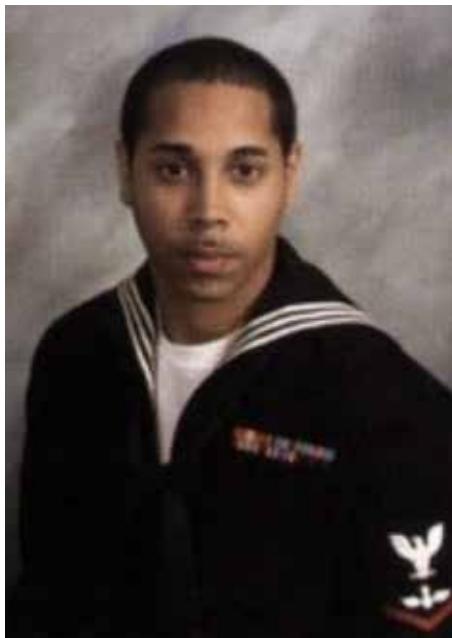


Meet Dustin Craven, Director of Motive Power

Director of Motive Power, Dustin Craven enlisted in the United States Air Force Reserve in October 2009. He completed Basic Military Training at Lackland Air Force Base in San Antonio, Texas, followed by technical training in Aerospace Maintenance, Aircraft and Systems Components, and Aircraft Flightline Operations at Sheppard Air Force Base in Wichita Falls, Texas, where he qualified as a KC-10 aircraft crew chief.

Dustin was then assigned to the 514th Air Mobility Wing at McGuire Air Force Base, New Jersey. During his service, he advanced to the rank of Staff Sergeant in August 2014 and deployed to several bases overseas locations including Morón Air Force Base in Spain, Ramstein Air Base in Germany, and Yokota Air Base in Japan where he performed maintenance operations on the KC-10 aircraft.

Dustin was honorably discharged in October 2017. In his spare time, Dustin enjoys spending time with his wife and three children and can often be found cheering on one of his sons as he plays travel hockey. Thank you for your service, Dustin!



Meet Julio Perez, Maintainer

North Jersey C&S Maintainer Julio Perez served in the United States Navy from August 2002 through December 2006. He was stationed on the USS Enterprise (CVN 65) from March 2003 to December 2006 and was in the Weapons Department G-1 Division flight deck crew. During that time, he did two deployments to the Persian Gulf. His first deployment was from August 2003 to March 2004, and his second deployment was from June 2006 to November 2006. Julio was honorably discharged in December 2006. He left the Navy as an AO3 (Enlisted-4). Julio, thank you for your service!

Customer Highlights

Jones Chemicals: Supplying Clean Water Across Michigan with the Support of Conrail

FRANK FUIMANO | Service Delivery Compliance Officer

The Jones Chemicals River Rouge facility has supported clean water and wastewater treatment in Michigan, northern Ohio, and the Great Lakes region for over two decades. The company has relied on Conrail since 2003 to supply critical materials for municipal and industrial water treatment procedures.

Conrail supplies River Rouge with sodium hydroxide and chlorine. Jones Chemicals' truck tankers offload, repackage, and distribute these commodities from loaded tank cars. The corporation serves consumers from Detroit, Kalamazoo, Grand Rapids, Alpena, northern Michigan, and northern Ohio from this downriver operation.

Over the past three years, River Rouge rail volume has been consistent due to reliable demand and Jones Chemicals' regional relevance. The location received 157 loaded railcars in 2023, 145 in 2024, and 148 in 2025. Conrail's single track can contain eight railcars, supporting Jones Chemicals' steady commodity input and tight production schedule to fulfill municipal and industrial treatment needs.

Plant Manager Keith Gore had optimistic 2026 projections. Jones Chemicals won a huge new contract with the Great Lakes Water Authority (GLWA), another major Conrail customer that treats drinking water and wastewater for roughly 4 million people in 115 southeast Michigan municipalities. Jones Chemicals' regional reach will grow with this agreement, and it will depend on rail freight to meet distribution demands.

Gore stressed the need of consistent communication and service while discussing the company's lengthy relationship with Conrail. "I enjoy the excellent communication from Conrail and hope it continues," he remarked. This reinforces the necessity of field communications and customer service teams that labor every day to deliver these vital chemical commodities efficiently and predictably.

The Jones Chemicals River Rouge plant shows how important Conrail is to public infrastructure. Sodium hydroxide and chlorine are essential for water purification, pH control, disinfection, and municipal treatment. Conrail improves the health, safety, and quality of life for millions of Great Lakes inhabitants by safely and effectively moving essential products.

As Jones Chemicals prepares for increasing activity in 2026 and beyond, Conrail's reliable service will be key to supplying treatment facilities in Michigan and Ohio. The long-standing collaboration between the two groups shows how coordinated rail logistics keeps communities supplied with clean, safe water daily.

Mazza Iron & Steel

JEFFREY RUSSELLO | Service Delivery Support Specialist

Mazza Iron & Steel is located inside the Keystone Trade Center which is served by the MO34 out of Morrisville. They are a leading scrap metal recycling company and the largest family-owned exporter on the East Coast of the United States, specializing in the collection, processing, and sale of both ferrous and non-ferrous metals. They operate a state-of-the-art facility equipped with an automobile shredder and advanced sorting technology to ensure efficient recycling and high-quality material for steel mills.

"We have a very good and long-standing relationship with Conrail, whose reliable rail service plays a critical role in our operations. Their consistent scheduling, responsive communication and dependable transportation solutions allow us to receive and ship large volumes of material into and out of our facility efficiently and cost-effectively. This collaboration is a contributing factor in our success and growth."

- Mike Scerbo from Mazza

United States Gypsum

COURTNEY MILLS | Lead Service Delivery Compliance Officer

United States Gypsum (USG) is a global leader in the field of construction materials which is widely known for Sheetrock, a drywall product introduced in 1912. Their products have become a staple of building projects across the world, including Burj Khalifa in Dubai, the Lotte Tower in Seoul, and the Freedom Tower in New York City. USG's beginnings are like that of Conrail's in that their company was created through a merger of many other companies. Thirty different gypsum and plaster companies merged to form the United States Gypsum Company in December of 1901. Originally USG was a national company, but in the 1950's it expanded into international markets and has continued to grow to the present day.

United States Gypsum has been a Conrail customer since 2003. The company is serviced out of Port Reading Yard by the PR44 crew and is located at milepost 14.900 on the Port Reading Secondary. In 2024, they handled 742 cars and 758 cars in 2025. Our business with USG is more than just a customer and client relationship, it is a partnership as stated by USG Service Coordinator Joe Oberhuber. "We really appreciate how consistently reliable and responsive the Conrail teams are. Your support with our railcar needs makes our day-to-day operations run smoothly, and it truly sets you apart as a partner we can count on."

Although they are most famous for their Sheetrock drywall, USG manufactures a wide variety of wall, ceiling, and flooring materials. Their materials are used worldwide, and their products can be found in airports, hospitals, schools, offices, and our homes. Conrail takes pride in our partnership with United States Gypsum and the role we play to deliver quality service.

FRANK THOMSON & WOMEN'S AID SCHOLARSHIPS

The Center for Scholarship Administration (“CSA”) will facilitate Wells Fargo’s administration of the Frank Graham Thomson Scholarship Fund and the Women’s Aid Scholarship for the 2026-2027 academic year.

Conrail will advertise the scholarship in the newsletter, on Conrail TV, and a link will be provided on our website with program information and marketing materials provided by CSA. Scholarship candidates should complete the online scholarship application and submit it with any required additional documentation to CSA.



The online application and information pertaining to the application process will be available at www.csascholars.org/thomson and www.csascholars.org/waid.

Applicants will need to complete both applications for the Frank Thomson and the Women’s Aid Scholarships. The online application will open on February 19, 2026 and close on May 4, 2026. As in previous years, a selection committee shall give consideration to the respective ability, academic merit, educational goals, career ambitions, and the relative financial need of the applicants. Once final approval has been given by the Trustee, award letters will be sent to the recipients with detailed information about the scholarship.

Please note that applicants will not be able to apply online until the “live” date of February 19, 2026.

Please look out for specific details and eligibility requirements regarding the scholarships in the upcoming weeks. If you have any questions about the scholarship application requirements, you may contact Ellen Holder at the Center for Scholarship Administration at 864-268-3363 or ellen@csascholars.org.

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